



115 W 2<sup>nd</sup> Street  
Port Clinton, OH 43452

P: 419-734-6037  
F: 419-732-3545  
Email: [billing@cros.net](mailto:billing@cros.net)

## Web Services Agreement

This agreement is made between Cros Net, Inc. (Provider), Located at 115 W 2<sup>nd</sup> Street, Port Clinton, OH 43452 Phone 419-734-6037 and the Customer (listed below).

### Terms/Termination

Customer must notify CROS.NET in writing in order to cancel their account. This agreement will continue on a month-to-month basis until cancelled in writing. You will be responsible for all fees including domain registration fees up to the date of termination.

### Network Use Policies

Customer agrees to adhere to the network access policies and procedures of CROS.NET and not to use its network for any illegal purpose, and not to place or cause to be placed on CROS.NET's network any material which violates the copyright, trade secrets or other proprietary rights of third parties, or which is threatening or which otherwise violates any federal, state or local laws. Customer agrees to indemnify, defend, and hold CROS.NET harmless from any claims resulting from any such misuse or any use that violates CROS.NET's network access policies.

### Payment

CROS.NET will bill Customer in advance by E-mail on the account anniversary each month unless other arrangements have been made. Customer agrees to pay CROS.NET within two weeks of the bill date each month. Setup fees are non-refundable.

Provider will bill monthly accounts in advance by E-mail approximately 14 days before the Customer's original service start date. Customer agrees to pay Provider by the bill due date. All services over 10 days past due will be suspended and a \$5.00 late fee will be applied. Delinquent Customers turned over to collections will be liable for any collection fees that may occur. To reactivate services for a delinquent customer, there will be a \$5.00 - \$25.00 charge. All credit card numbers will be kept on file.

We are required by law to charged Ohio sales tax on all Company Accounts unless customer is tax exempt. If tax exempt, please email, fax or mail us a copy of your tax exempt for.

### Warranties

CROS.NET warrants that it will provide the services specified above in a professional manner and in accordance with the standards prevailing in the industry; and in accordance with all applicable laws, ordinances, rules and regulations, now or hereafter in effect in the United States. CROS.NET will, at all times, monitor its network and its interconnections to other networks and use reasonable efforts to maintain its data network, including interconnections, in an operational state at all times. CROS.NET performs daily backups of all hosted web content, however we will not be responsible for lost content.

By signing below I agree to all of the terms and conditions of this agreement.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Agent: \_\_\_\_\_

Revised: 9/4/2018



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## Web Services Agreement

### Domain Information

Domain Name to be registered / transferred: \_\_\_\_\_

*Domain Name*

Note: **\*\*Please make sure your domain name is unlocked if you are transferring your domain.**

### Billing Information

Company Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

*Street Address*

*Suite/Unit #*

*City*

*State*

*ZIP Code*

County: \_\_\_\_\_ Contact Email: \_\_\_\_\_

Contact Phone #: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Alternate Phone #: \_\_\_\_\_ Contact Name: \_\_\_\_\_

### Domain Services

**Domain Registration - \$20.00 per year\***

Yes  No

\*Price reflects .com or .net domains, other domains vary

**Domain and Email Hosting\* - \$14.95 per month | \$179.40 per year**

Yes  No

\*Includes 10 domain email accounts with spam and virus filtering

**Domain Alias\* - \$25.00 per year**

Yes  No

\*One domain points to another domain

### Automatic Billing Information

**Credit/Debit Card**

**Bank Account**

Credit Card #: \_\_\_\_\_ Routing Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Account Number: \_\_\_\_\_

By signing below, I agree to all of the terms and conditions of this agreement and I authorize Cros.Net to automatically withdrawal the amount due each billing period.

\_\_\_\_\_  
*Print Name*

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Date*

Agent: \_\_\_\_\_

Revised: 9/4/2018